

CALLUM FOULKES

IT ENGINEER | IDENTITY, ENDPOINT MANAGEMENT & AUTOMATIONS

 Oxfordshire, UK

 +44 7446747447

 callum.foulkes96@gmail.com

 callumfoulkes.io

CORE COMPETENCIES

IAM & Identity Architecture

Okta · SSO · MFA · RBAC

Endpoint Engineering

macOS · Kandji · MDM ·

Security · Windows

SaaS & Platform Engineering

Google Workspace · Atlassian

Governance · Optimisation

Automation & Integration

APIs · n8n · Okta Workflows ·

AI Utilisation

Security & Governance

ISO 27001 · SOC 2 · Access

Controls

IT Transformation

Systems Integration

Process Optimisation

EDUCATION & QUALIFICATIONS

Automate User Lifecycle Management- Okta (2026)

Automate Identity Security with Workflows - Okta (2026)

Notion Advanced Badge – Notion Academy (2026)

Level 3 Extended Diploma in ICT
Banbury OCVS
2012-2014

A*-C in Maths, English, Science and ICT
North Oxfordshire Academy
2007-2012

PROFESSIONAL PROFILE

Senior IT Engineer with 11+ years of experience managing enterprise IT environments across globally distributed organisations. Specialising in identity and access management, endpoint management, SaaS ownership and optimisation, security and automation, with expertise across Okta, Google Workspace, Kandji and Atlassian Cloud.

Proven experience leading IT projects, improving operational efficiency and supporting secure, compliant remote-first environments.

AMAZEE.IO AG – IT ENGINEER

2025 – PRESENT

- Own the IAM architecture and identity platform for 65+ users, using Okta for SSO, application integrations, access governance and automated lifecycle management.
- Own the macOS endpoint management architecture through Kandji, covering automated provisioning, configuration, security baselines, application deployment and device lifecycle for all 70+ company devices.
- Lead the administration and continuous improvement of Okta, Google Workspace, Kandji and Atlassian Cloud, ensuring secure, scalable and reliable IT services.
- Design and implement advanced automation and integrations using Okta Workflows, n8n, REST APIs, webhooks and AI to eliminate manual processes and improve operational efficiency.
- Play a key role in the technical IT controls supporting ISO 27001 and SOC 2 Type II, including access governance, endpoint security, audit readiness and evidence management.
- Provide senior technical support across a globally distributed, remote-first environment, resolving complex identity, endpoint, SaaS and access management issues.

AMAZEE LABS AG – SYSTEM ADMINISTRATOR

2022 – 2025

- Designed and implemented the organisation's identity and access management processes, including advanced Okta authentication policies, access controls, SSO integrations and user lifecycle automation.
- Architected the end-to-end employee lifecycle, from onboarding and automated provisioning through role changes, access management and secure offboarding.
- Engineered and managed the company-wide macOS endpoint environment, establishing MDM policies, security baselines, automated provisioning and device management processes.
- Owned and continuously improved core IT platforms and SaaS infrastructure, including Okta, Google Workspace, Atlassian Cloud and Kandji.
- Led cross-functional IT engineering projects focused on automation, workflow optimisation and adoption of new technologies, while reducing annual SaaS licensing costs by ~30% through consolidation and licence optimisation

ASPIRATIONS ACADEMY'S TRUST – NETWORK MANAGER

2019 – 2022

- Managed IT operations and infrastructure across four schools, supporting over 1000+ students, teaching staff and corporate functions.
- Owned onsite network, server and virtualisation infrastructure, including server migrations, upgrades and virtual machine deployments.
- Delivered major infrastructure transformations, including Microsoft 365 → Google Workspace and XenServer → Hyper-V migrations.
- Led and mentored a team of two IT Technicians, establishing technical standards and maintaining a consistently high level of service.

PRODRIVE – (JUNIOR) IT TECHNICIAN

2014 – 2019

- Supported a 400-user enterprise environment, delivering hardware, software, networking and remote technical support while consistently meeting SLA targets and maintaining comprehensive technical documentation.