

Callum Foulkes

IT Engineer | Identity, Endpoint Management & Automations

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PROFESSIONAL PROFILE

Senior IT Engineer with 11+ years of experience managing enterprise IT environments across globally distributed organisations. Specialising in identity and access management, endpoint management, SaaS ownership and optimisation, security and automation, with expertise across Okta, Google Workspace, Kandji and Atlassian Cloud.

Proven experience leading IT projects, improving operational efficiency and supporting secure, compliant remote-first environments.

CORE COMPETENCIES

IAM & Identity Architecture: Okta, SSO, MFA, RBAC

Endpoint Engineering: macOS, Kandji, MDM, Security, Windows

SaaS & Platform Engineering: Google Workspace, Atlassian, Governance, Optimisation

Automation & Integration: APIs, n8n, Okta Workflows, AI Utilisation

Security & Governance: ISO 27001, SOC 2, Access Controls

IT Transformation: Systems Integration, Process Optimisation

EXPERIENCE

Amazee.io AG — IT Engineer (2025 – Present)

- Own the IAM architecture and identity platform for 65+ users, using Okta for SSO, application integrations, access governance and automated lifecycle management.
- Own the macOS endpoint management architecture through Kandji, covering automated provisioning, configuration, security baselines, application deployment and device lifecycle for all 70+ company devices.
- Lead the administration and continuous improvement of Okta, Google Workspace, Kandji and Atlassian Cloud, ensuring secure, scalable and reliable IT services.
- Design and implement advanced automation and integrations using Okta Workflows, n8n, REST APIs, webhooks and AI to eliminate manual processes and improve operational efficiency.
- Play a key role in the technical IT controls supporting ISO 27001 and SOC 2 Type II, including access governance, endpoint security, audit readiness and evidence management.
- Provide senior technical support across a globally distributed, remote-first environment, resolving complex identity, endpoint, SaaS and access management issues.

Amazee Labs AG — System Administrator (2022 – 2025)

- Designed and implemented the organisation's identity and access management processes, including advanced Okta authentication policies, access controls, SSO integrations and user lifecycle automation.

- Architected the end-to-end employee lifecycle, from onboarding and automated provisioning through role changes, access management and secure offboarding.
- Engineered and managed the company-wide macOS endpoint environment, establishing MDM policies, security baselines, automated provisioning and device management processes.
- Owned and continuously improved core IT platforms and SaaS infrastructure, including Okta, Google Workspace, Atlassian Cloud and Kandji.
- Led cross-functional IT engineering projects focused on automation, workflow optimisation and adoption of new technologies, while reducing annual SaaS licensing costs by ~30% through consolidation and licence optimisation.

Aspirations Academy's Trust — Network Manager (2019 – 2022)

- Managed IT operations and infrastructure across four schools, supporting over 1000+ students, teaching staff and corporate functions.
- Owned onsite network, server and virtualisation infrastructure, including server migrations, upgrades and virtual machine deployments.
- Delivered major infrastructure transformations, including Microsoft 365 to Google Workspace and XenServer to Hyper-V migrations.
- Led and mentored a team of two IT Technicians, establishing technical standards and maintaining a consistently high level of service.

Prodrive — (Junior) IT Technician (2014 – 2019)

- Supported a 400-user enterprise environment, delivering hardware, software, networking and remote technical support while consistently meeting SLA targets and maintaining comprehensive technical documentation.

EDUCATION & QUALIFICATIONS

- Automate User Lifecycle Management — Okta (2026)
- Automate Identity Security with Workflows — Okta (2026)
- Notion Advanced Badge — Notion Academy (2026)
- Level 3 Extended Diploma in ICT — Banbury OCVC (2012 – 2014)
- A*–C in Maths, English, Science and ICT — North Oxfordshire Academy (2007 – 2012)